

FORM PTO-1449 SET I INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
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EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
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	"Similar Campaigns", DM News, Dec. 15, 1985
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EXAMINER S. W.	DATE CONSIDERED 3-22-02
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<div style="font-size: 2em; font-family: cursive;">SW</div>	Ozawa, Y., et al., "Voice Response System and Its Applications", <u>Hitachi Review</u> , Dec. 1979, Vol. 28, No. 6, pp. 301-305 - (Article) *

EXAMINER <div style="font-size: 1.5em; font-family: cursive;">S. Woo</div>	DATE CONSIDERED <div style="font-size: 1.5em; font-family: cursive;">3-22-02</div>
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EXAMINER <div style="text-align: center; font-size: 1.2em;">S. WSO</div>	DATE CONSIDERED <div style="text-align: center; font-size: 1.2em;">3-22-02</div>
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<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000 </div> <td style="width: 90%; vertical-align: top;"> Levinson, S.E., et al., "A Conversational-Mode Airline Information and Reservation System Using Speech Input and Output", <u>The Bell System Technical Journal</u>, Jan. 1980, Vol. 59, No. 1, pp. 119-137. * Emerson, S.T., "Voice Response Systems - Technology to the Rescue for Business Users", <u>Speech Technology</u>, Jan/Feb '83, pp. 99-103 - (Article) * Moslow, Jim, "Emergency reporting system for small communities", <u>Telephony</u>, Feb. 11, 1985, pp. 30-32, 34 - (Article) * Rabiner, L.R., et al., "Digital Techniques for Computer Voice Response: Implementation and Applications", <u>Proceedings Of The IEEE</u>, Apr. 1976, Vol. 64, No. 4, pp. 416-432 - (Article) * Moosemiller, J.P., "AT&T's CONVERSANT™ I Voice System" <u>Speech Technology</u>, Mar/Apr. 1986, pp. 88-93 - (Article) * Frank, R.J., et al., "No. 4 ESS: Mass Announcement Capability", <u>The Bell System Technical Journal</u>, July/Aug. 1981, Vol. 60, No. 6, Part 2, pp. 1049-1081 - (Chapter from a Book) * "Chapter I General Description" <u>D.I.A.L. 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	"Audiotex Information From Dow Jones", <u>The Computer Review</u> , Nov. 1984, Vol: 2, No. 1 - (Article)
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	Martin, James, "Design of Man-Computer Dialogues", <u>IBM System Research Institute</u> , Chapter 16, pp. 283-306 - (Chapter from a Book) (Undated) *
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<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> Not Cited References </div>	Boies, S.J., et al., "User Interface for Audio Communication System", <u>IBM Technical Disclosure Bulletin</u> , Dec. 1982, Vol. 25, No. 7A, pp. 3371-3377 - (Article)

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	Cox, Jr., Floyd, "Flora Fax", Jan. 22, 1986 - (Letter and Advertisements) *
	Isayama, Tetsuya, "Automatic Response Processing Equipment as a Multi-media Communication Node", <u>Japan Telecommunications Review</u> , 1987, Vol. 29, No. 1, pp. 29-36 - (Article)
	Imai, Y., et al., "Shared Audio Information System Using New Audio Response Unit" <u>Japan Telecommunications Review</u> , Oct. 1981, Vol. 23, No. 4, pp. 383-390 - (Article)
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	"Automatic Call Distributor/Management Information System: Interface between 1/1AESS™ Switch Central Office and Customer Premises Equipment", <u>Bell Communications Research</u> , Dec. 1986, Technical Reference TR-TSY-000306, Issue 1 - (Article)
	"Comparison Of ACD Systems", <u>Connection</u> , Feb. 1990 - (Chart)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> Initials of Examiner </div>	"ACD Comparison", <u>Aspect</u> , Feb. 2, 1990 - (Final Report)

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	Applicant Ronald A. Katz	Group Art Unit 2643
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SW	2,941,161	06/14/1960	Scantlin	-----	-----	-----
	3,060,275	10/23/1962	Meacham et al.	-----	-----	-----
	3,076,059	01/29/1963	Meacham et al.	-----	-----	-----
	3,082,402	03/19/1963	Scantlin	-----	-----	-----
	3,128,349	04/07/1964	Boesch et al.	-----	-----	-----
	3,159,818	12/01/1964	Scantlin	-----	-----	-----
	3,249,919	05/03/1966	Scantlin	-----	-----	-----
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	3,347,988	10/17/1967	Marill et al.	-----	-----	-----

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SW	Lanzeter, Ygal, "Automatic Number Identification System For Step-By-Step Exchanges", <u>The Ninth Convention of Electrical and Electronics Engineers In Israel</u> , April 1975 - (Paper)
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	"Bell Atlantic's Bolger Wants To Be Free", <u>Telephony</u> , July 14, 1986 - (Article)
	"Advanced New Cable TV Technology Developed For Impulse-Pay-Per-View", June 3, 1985 - (Search)
	Noll, M.A., "Introduction to Telephones & Telephone Systems", Second Edition, Chapter 9 - (Chapter from a Book)
SW	"Proposal for Kome Mediavoice Interactive Phone/Database Marketing System", "Mediavoice Startup Software Package For Kome" "Optional Mediavoice Software Packages For Kome" "Why ATI Mediavoice Is The Choice For Success" - (Proposal)

EXAMINER

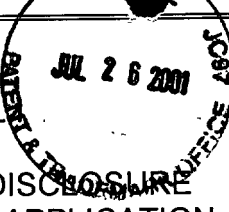
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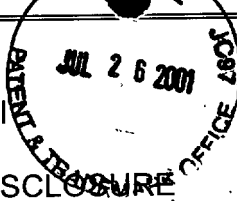
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EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<div style="text-align: center;">SW</div>	3,371,162	02/27/1968	Scantlin	-----	-----	-----
	3,381,276	04/30/1968	James	-----	-----	-----
	3,482,057	12/02/1969	Abbott et al.	-----	-----	-----
	3,515,814	06/02/1970	Morgan	-----	-----	-----
	3,557,311	01/19/1971	Goldstein	-----	-----	-----
	3,568,157	03/02/1971	Downing et al	-----	-----	-----
	3,569,939	03/09/1971	Doblmaier et al.	-----	-----	-----
	3,571,799	03/23/1971	Coker, Jr., et al.	-----	-----	-----
	3,573,747	04/06/1971	Adams et al.	-----	-----	-----
	3,581,072	05/25/1971	Nymeyer	-----	-----	-----
FOREIGN PATENT DOCUMENTS						
	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
	Meade, Jim, Dec., 29, 1992 - (Letter)					
	"All About Voice Response", <u>Datapro Research Corporation</u> , Delran, N.J., March 1972 and Sept. 1974 - (Article)					
	"Voice Response in Banking Applications", <u>Datapro Research Corporation</u> , Delran, N.J., Oct. 1974 and Feb. 1983 - (Article)					
	Schiller, T.R., "Field Craft Technician Communication With A Host Computer Synthesized Voice", <u>Proceedings AVIOS '86 Voice I/O Systems Applications Conference</u> , Sept. 16-18, 1986 Rabin, Richard, "Telephone Access Applications: The Growth Market For Voice Processing", <u>Proceedings AVIOS '86 Voice I/O Systems Applications Conference</u> , Oct. 6-8, 1987 Schuster, E.R., "B.R.U.T.U.S. Better Registration Using Touch-Tone phones for <u>University Students</u> ", <u>Proceedings AVIOS '86 Voice I/O Systems Applications Conference</u> , Oct. 4-6, 1988					
	"Exxon's Next Prey. IBM and XEROX", <u>BusinessWeek</u> , April 28, 1980, pp. 92-96 and 103 - (Article)					
<div style="text-align: center;">SW</div>	Weinstein, S.B., "Emerging Telecommunications Needs of the Card Industry", <u>IEEE Communications Magazine</u> , July 1984, Vol. 22, No. 7, pp 26-31 - (Article)					
EXAMINER S. Woo				DATE CONSIDERED <div style="text-align: center; font-size: 1.2em;">3.22.02</div>		
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	3,624,292	11/30/1971	Guzak, Jr.	-----	-----	-----
	3,647,973	03/07/1972	James et al.	-----	-----	-----
	3,651,480	03/21/1972	Downing et al.	-----	-----	-----
	3,656,113	04/11/1972	Lince	-----	-----	-----
	3,665,107	05/23/1972	Kopec et al.	-----	-----	-----
	3,675,513	07/11/1972	Flanagan et al.	-----	-----	-----
	3,697,702	10/10/1972	Buonsante et al.	-----	-----	-----
	3,781,810	12/25/1973	Downing	-----	-----	-----
	3,792,446	02/12/1974	McFiggins et al.	-----	-----	-----
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	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
	"Riding Gain", <u>Broadcasting</u> , March 7, 1983 - (Article)					
	Pickup, Mike, "Bank from home, by screen or by phone", <u>Building Society Gazette</u> , July 1988 - (Article)					
	Pickup, Mike, "Voice Response", <u>Computer Systems</u> , Sept. 1986 - (Article)					
	Rabiner, L.R., et al., "Isolated and Connected Word Recognition - Theory and Selected Applications", <u>IEEE Transaction Communications</u> , May 1981, Com. 29, No. 5, pp. 621, 622, 633, 644-646, 655-659 - (Article)					
	Takahashi, K., et al., "The Audio Response System for Telephone Reservation", <u>U.D.C.</u> Oka, Y., et al., "Development of Ventilating Equipment for Shinkansen Train", <u>U.D.C.</u> - (Articles in Japanese)					
	Pagones, M.J., et al., "New services follow increased digitization on the long-haul transmission network", <u>AT&T Bell Laboratories Record</u> , 1983, Vol. 61, pp. 25-33 - (Article)					
<div style="font-size: 2em; font-weight: bold; text-align: center;">S</div>	"New phone service tells customer who's calling", <u>Bell Laboratories Record</u> , 1984, Vol. 62, p. 9 - (Article)					
EXAMINER <div style="font-size: 1.5em; font-family: cursive;">S. Wb</div>				DATE CONSIDERED <div style="font-size: 1.5em; font-family: cursive;">3-22-02</div>		
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SW	3,858,032	12/31/1974	Scantlin	-----	-----	-----
	3,870,821	03/11/1975	Steury	-----	-----	-----
	3,914,747	10/21/1975	Barnes et al.	-----	-----	-----
	3,920,908	11/18/1975	Kraus	-----	-----	-----
	3,928,724	12/23/1975	Byram et al.	-----	-----	-----
	3,974,338	08/10/1976	Luzier et al.	-----	-----	-----
	3,982,103	09/21/1976	Goldman	-----	-----	-----
	3,989,899	11/02/1976	Norwich	-----	-----	-----
	3,991,406	11/09/1976	Downing et al.	-----	-----	-----
	4,009,342	02/22/1977	Fahrenschon et al.	-----	-----	-----

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SW	Hirschman, C.B., et al., "LASS: Putting the telephone customer in charge", <u>Bell Laboratories Record</u> , 1985, Vol. 63, pp. 10-16 - (Article)
	"AT&T building communications network for Defense Department" and "AT&T inaugurates pay-per-view TV", <u>Bell Laboratories Record</u> , 1986, Vol. 64, p. 2 - (Article)
	"Power To...", <u>Dialogic Corporation</u> , Littleton Road, - (unidentifiable Article)
	"Representative Customer List For Interface Technology's Total Entry System", "Toes Solutions - Pharmaceutical Manufacturer", "The Voice Response Solution For Answering Customer/Sales Calls", "Toes Solutions - Orthopedic Equipment" and "Toes Solutions -Convenience Store" - (Articles)
	Lummis, R.C., "Speaker Verification: A Step Toward the "Checkless" Society", <u>Bell Laboratories Record</u> , pp. 254-259 - (Article)
SW	Flanagan, J.L., et al., "Synthetic voices for computers", <u>IEEE Spectrum</u> , Oct. 1970, Vol. 7, No. 10, pp. 22-45 - (Article)

EXAMINER S. Ubo	DATE CONSIDERED 3.22.02
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SW	4,012,599	03/15/1977	Meyer	-----	-----	-----
	4,024,345	05/17/1977	Kochem	-----	-----	-----
	4,088,838	05/09/1978	Nakata et al.	-----	-----	-----
	4,108,361	08/22/1978	Krause	-----	-----	-----
	4,150,255	04/17/1979	Theis et al.	-----	-----	-----
	4,152,547	05/01/1979	Theis	-----	-----	-----
	4,160,125	07/03/1979	Bower et al.	-----	-----	-----
	4,187,498	02/05/1980	Creekmore	-----	-----	-----
	4,200,770	04/29/1980	Hellman et al.	-----	-----	-----
	4,201,887	05/06/1980	Burns	-----	-----	-----

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

SW	Rabiner, L.R., et al., "Computer Synthesis of Speech by Concatenation of Formant-Coded Words", <u>The Bell System Technical Journal</u> , May/June 1971, pp. 1541-1558 - (Chapter from a Book)
	Flanagan, J.L., et al., "Wiring Telephone Apparatus from Computer-Generated Speech", <u>The Bell System Technical Journal</u> , Feb. 1972, pp. 391-397 - (Chapter from a Book)
	Hornsby, Jr., Thomas G., "Voice Response Systems", <u>Modern Data</u> , Nov. 1972, pp. 46-50 - (Article)
	Diffie, W., et al., "New Directions in Cryptography", <u>IEEE Transactions On Information Theory</u> , Nov. 1976, Vol. IT-22, No. 6, pp. 644-654 - (Article)
	Rosenthal, L.H., et al., "Automatic voice response: interfacing man with machine", <u>IEEE Spectrum</u> , July 1974, Vol. 11, No. 7 - (Article)
SW	Rosenthal, L.H., et al., "A Multiline Computer Voice Response System Utilizing ADPCM Coded Speech", <u>IEEE Transactions on Acoustics, Speech, and Signal Processing</u> , Oct. 1974, Vol. ASSP-22, No. 5, pp. 339-352 - (Article)

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U.S. PATENT DOCUMENTS

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SW	4,223,183	09/16/1980	Peters, Jr.	-----	-----	-----
	4,232,199	11/04/1980	Boatwright et al.	-----	-----	-----
	4,260,854	04/07/1981	Kolodny et al.	-----	-----	-----
	4,270,024	05/26/1981	Theis et al.	-----	-----	-----
	4,303,804	12/01/1981	Johnson et al.	-----	-----	-----
	4,307,266	12/22/1981	Messina	-----	-----	-----
	4,317,961	03/02/1982	Johnson	-----	-----	-----
	4,320,256	03/16/1982	Freeman	-----	-----	-----
	4,323,770	04/06/1982	Dieulot et al.	-----	-----	-----
	4,328,396	05/04/1982	Theis	-----	-----	-----

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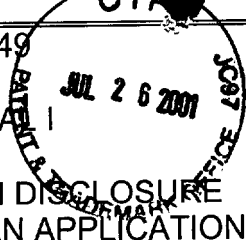
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	Flanagan, James L., "Computers that Talk and Listen: Man-Machine Communication by Voice", <u>Proceedings for the IEEE</u> , April 1976, Vol. 64, No. 4, pp. 405-415. - (Article)
	Maisel, Ivan, "To Put Your Baseball Savvy On The Line, Pick Up The Phone And Call", <u>Sports Illustrated</u> , Sept. 3, 1984 - (Script)
	Brown, Merrill, "Hollywood Saga: Who Bought J.R.?", <u>The Washington Post</u> , Final Edition, Oct. 14, 1984 - (Script)
	"SPECIAL-OLYMPICS; Teams with baseball trivia expert Brad Curtis", <u>Business Wire</u> , Sept. 30, 1985 - (Script)
	Lucas, W.A., et al., "The Spartanburg Interactive Cable Experiments In Home Education", <u>Rand Corp.</u> , U.S. Department of Commerce, National Technical Information Service, Feb., 1979 - (Publication)
	Martin, James, "Viewdata And The Information Society", - (Book)
	Gawrys, G.W., "Ushering In The Era Of ISDN", <u>AT&T Technology</u> , 1986, Vol. 1, No. 1, pp. 2-9 - (Article)
SW	Cummings, J.L., et al., "AT&T Network Architecture Evolution", <u>AT&T Technical Journal</u> , May/June 1987, Vol. 66, Issue 3, pp. 2-12 - (Article)

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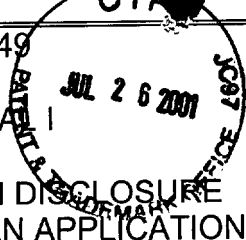
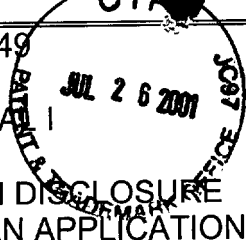
U.S. PATENT DOCUMENTS

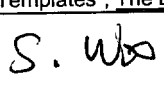
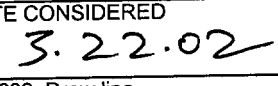
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	4,339,798	07/13/1982	Hedges et al.	-----	-----	-----
	4,355,372	10/19/1982	Johnson et al.	-----	-----	-----
	4,371,752	02/01/1983	Matthews et al.	-----	-----	-----
	4,389,546	06/21/1983	Glisson et al.	-----	-----	-----
	4,393,277	07/12/1983	Besen et al.	-----	-----	-----
	4,405,829	09/20/1983	Rivest et al.	-----	-----	-----
	4,420,656 *	12/13/1983	Freeman	-----	-----	-----
	4,427,848	01/24/1984	Tsakanikas	-----	-----	-----
	4,439,635	03/27/1984	Theis et al.	-----	-----	-----

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<div style="text-align: center;">  </div>	Yates, C.E., "Telemarketing And Technology: Perfect Business Partners", <u>AT&T Technology</u> , 1987, Vol. 1, No. 3, pp. 48-55 - (Article) ⁴
	Herr, T.J., "ISDN Applications In Public Switched Networks", <u>AT&T Technology</u> , 1987, Vol. 2, No. 3, pp. 56-65 - (Article)
	"Only the best. Only from Florafax", <u>Florafax</u> - (Advertisement)
	Aldefeld, B., et al., "Automated Directory Listing Retrieval System Based on Isolated Word Recognition", <u>Proceedings of the IEEE</u> , Nov. 1980, Vol. 68, No. 11, pp. 1364-1379 - (Article)
	Rabiner, L.R., et al., "On the Application of Embedded Training to Connected Letter Recognition for Directory Listing Retrieval", <u>AT&T Bell Laboratories Technical Journal</u> , March 1984, Vol. 63, No. 3, pp. 459-477 - (Chapter from a Book)
<div style="text-align: center;">  </div>	Rosenberg, A.E., et al., "Recognition of Spoken Spelled Names for Directory Assistance Using Speaker-Independent Templates", <u>The Bell System Technical Journal</u> , April 1980, Vol. 59, No. 4, pp. 571-592 - (Chapter from a Book)

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	4,475,189	10/02/1984	Herr et al.	-----	-----	-----
	4,494,197	01/15/1985	Troy et al.	-----	-----	-----
	4,511,764	04/16/1985	Nakayama et al.	-----	-----	-----
	4,517,410	05/14/1985	Williams et al.	-----	-----	-----
	4,518,827	05/21/1985	Sagara	-----	-----	-----
	4,539,435	09/03/1985	Eckmann	-----	-----	-----
	4,539,436	09/03/1985	Theis	-----	-----	-----
	4,544,804	10/01/1985	Herr et al.	-----	-----	-----
	4,547,851	10/15/1985	Kurland	-----	-----	-----

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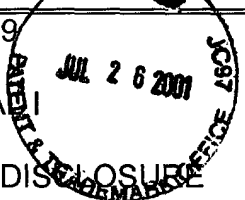
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

SW	"The Voicestar Series By Periphonics", Periphonics, Jan. 1986 - (Publication) "Bank-From-Home system by Periphonics Corporation" "Bill Payment Success Story", Periphonics Corporation "A History of Imagination", Periphonics "Banking Success Story", Periphonics Corporation "DataVoice and the PDT II", Periphonics Corporation "Banking Success Story", Periphonics Corporation - (Brochures)
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	"ICS launches new ?-home interactive video service package", <u>Cable Vision</u> , Sept. 3, 1984, pp. 71/73 - (Article)
	"The Remarketing of Prestel", <u>Which Computer?</u> , Aug. 1984, pp. 106, 107 and ? - (Article)
	"Four-Line TeleClerk Calls, Answers, Stores, Surveys", <u>Hardcopy</u> , Jan. 1985, Vol. 14, No. 1 - (Article)
SW	"Peripheral Speaks On Phone", <u>Hardcopy</u> , Dec. 1984 - (Article)

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	4,591,664	05/27/1986	Freeman	-----	-----	-----
	4,592,546 *	06/03/1986	Fascenda et al.	-----	-----	-----
	4,594,476	06/10/1986	Freeman	-----	-----	-----
	4,598,367	07/01/1986	DeFrancesco et al.	-----	-----	-----
	4,603,232	07/29/1986	Kurland et al.	-----	-----	-----
	4,625,079	11/25/1986	Castro et al.	-----	-----	-----
	4,635,251	01/06/1987	Stanley et al.	-----	-----	-----
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
	Page from <u>What's new in Computing</u> , April 1985 - (Article)					
	Page from <u>Today</u> , A CompuServe Publication, June 1985 - (Article)					
	Page from <u>Computer Communications</u> , Feb. 1984, Vol. 7, No. 1 - (Article)					
	Gits, Victoria, "Interactive device doesn't interrupt telephone calls", <u>Cable Vision</u> , June 17, 1985, p.20 - (Article)					
	Cuiwik, Tony, "Reach Out & Touch The Unix System", <u>Unix Review</u> , June 1985, pp. 50, 52, 53, 56 - (Article)					
	Blackwell, Gerry, "Dial-a-Quote: first Canadian commercial audiotex service", <u>Computing Canada</u> - (Article)					
	Applebaum, Simon, "Two-way television" <u>Cable Vision</u> , Aug. 8, 1983, p. 66 - (Article)					
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> INFORMATION DISCLOSURE CITATION IN AN APPLICATION </div>	<div style="display: flex; justify-content: space-between;"> Sw??ne, Michael, "Fiber-optic TV network lets viewers talk back", <u>Info World</u> - (Article) </div>					
EXAMINER <div style="font-size: 1.2em; margin-left: 100px;">S. Woo</div>				DATE CONSIDERED <div style="font-size: 1.2em; margin-left: 100px;">3.22.02</div>		
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	4,665,502	05/12/1987	Kreisner	-----	-----	-----
	4,669,730 *	06/02/1987	Small	-----	-----	-----
	4,677,552	06/30/1987	Sibley, Jr.	-----	-----	-----
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	4,688,170	08/18/1987	Waite et al.	-----	-----	-----
	4,692,817	09/08/1987	Theis	-----	-----	-----
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S.W.	Morrill, C.S., et al., "User Input Mode and Computer-Aided Instruction", <u>Human Factors</u> , 1968, 10(3), pp. 225-232 - (Chapter from a Book)					
	Results of Lexis Search Request for "Dial Info or Dialinfo", Date of Search April 13, 1992, pp. 1-38					
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SW	4,715,061	12/22/1987	Norwich	-----	-----	-----
	4,719,647	01/12/1988	Theis et al.	-----	-----	-----
	4,722,526	02/02/1988	Tovar et al.	-----	-----	-----
	4,748,668	05/31/1988	Shamir et al.	-----	-----	-----
	4,757,267 *	07/12/1988	Riskin	-----	-----	-----
	4,782,510	11/01/1988	Szlam	-----	-----	-----
	4,783,796	11/08/1988	Ladd	-----	-----	-----
	4,783,800	11/08/1988	Leyvine	-----	-----	-----
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	4,789,928	12/06/1988	Fujisaki	-----	-----	-----

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<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> Cited by 200 </div>	4,791,664	12/13/1988	Lutz et al.	-----	-----	-----
	4,797,911 *	01/10/1989	Szlam et al.	-----	-----	-----
	4,799,156	01/17/1989	Shavit et al.	-----	-----	-----
	4,800,583	01/24/1989	Theis	-----	-----	-----
	4,815,031	03/21/1989	Furukawa	-----	-----	-----
	4,815,741 *	03/28/1989	Small	-----	-----	-----
	4,853,882	08/01/1989	Marshall	-----	-----	-----
	4,856,050	08/08/1989	Theis et al.	-----	-----	-----
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> Cited by 200 </div>	4,876,592	10/24/1989	Von Kohorn	-----	-----	-----
	4,876,717	10/24/1989	Barron et al.	-----	-----	-----

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<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 609 609 609 609 609 609 609 609 609 </div>	4,893,330	01/09/1990	Franco	-----	-----	-----
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	4,908,761	03/13/1990	Tai	-----	-----	-----
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	4,922,520	05/01/1990	Bernard et al.	-----	-----	-----
	4,942,599 *	07/17/1990	Gordon et al.	-----	-----	-----
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<div style="writing-mode: vertical-rl; transform: rotate(180deg);">609</div>	"Call-It-Co. Hangs Up On Dial-It In Four Markets", <u>The 976 Exchange</u> , 1984, Vol. 2, pp. 1-6 (Article)
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<div style="writing-mode: vertical-rl; transform: rotate(180deg);">609</div>	"VTK 81 Voice Computer", <u>Voicetek</u> , 1987 (Brochure)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);">609</div>	"How a Computerized "Voice" Answers Customers' Inquiries", <u>Bank Automation Newsletter</u> , Feb. 1985, Vol. 19, No. 2 (Article)

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FORM PTO-1449

SUPPLEMENTAL I

INFORMATION DISCLOSURE
CITATION IN AN APPLICATION

Docket No. (optional)

241/184 (prev. 6646-114N3)

Applicant

Ronald A. Katz

Filing Date

May 17, 1999

Application No.

09/313,120

Group Art Unit

2643

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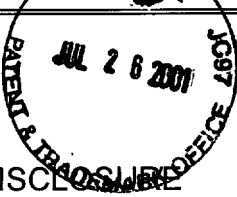
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S. Woo

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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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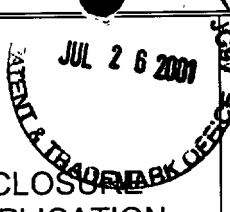
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FORM PTO-1449 SUPPLEMENTAL I INFORMATION DISCLOSURE CITATION IN AN APPLICATION		<div style="text-align: center;">  </div> Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643		
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4	Daniels, Richard, "Automating Customer Service", <u>Insurance Software Review</u> , Aug/Sept. 1989, pp. 60-62 - (Article)					
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*The references indicated with a * are of record in parent application, U.S. Serial No. 08/480,185

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<div style="font-size: small;"> 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000 </div> <td style="vertical-align: top;"> <div style="font-size: small;"> "Calling your computer is as easy as calling your broker, says AT&T", <u>Record</u>, Nov. 1985 Singleton, L.A., "Telecommunications in the Information Age", Chapter 12, pp. 115-125 - (Chapter from a Book) Weitzen, H.S., "Telephone Magic", pp. 28-31, 38-39, 54-55, 62-67, 70-79, 82-85, 88-91, 106-115, 118-121, 126-127, 134-137, 176-177, Index - (Chapters from a Book) Weitzen, H.S., et al., "Infopreneurs", pp. 18-19, 138-145, 206-209, Index - (Chapters from a Book) Sullivan, Kathleen, "Paper firm relies on voice-based inventory system", <u>IDG Communications, Inc.</u>, Sept. 10, 1984 - (Script) "VTK Training Section" and "Disk Initialization Procedures for VTK-30/60", <u>Voicetek Corporation</u> - (Manual) "VoiceStor Systems Integration Guide", <u>Voicetek Corporation</u>, May 2, 1983 - (Manual) "VTK 60 Voice Computer - Technical Description", <u>Voicetek Corporation</u>, Oct. 1986 - (Manual) "Voicetek VS-50 Telephone Interface System", April 25, 1984, System Integration Guide - (Manual) "VTK Voice System - Programmers Guide", <u>Voicetek</u> - (Manual) "Disk Initialization Procedures for VTK-30/60", <u>Voicetek Corporation</u> - (Manual) "VTK81 Voice Computer - Technical Description", <u>Voicetek Corporation</u>, Oct. 1986 - (Manual) "VTK Voice System - VTK/CE Guide", <u>Voicetek</u>, July 6, 1987 - (Manual) Newton, Harry, "Newton's Telecom dictionary", <u>Telecom Library Inc.</u>, 1991 - (Advertisement) "1987 Buyers Guide", <u>Teleconnect</u>, July 1987, pp. 194, 197-210 - (Brochure) Syntellect Inc. - Advertisements </div> </td>	<div style="font-size: small;"> "Calling your computer is as easy as calling your broker, says AT&T", <u>Record</u>, Nov. 1985 Singleton, L.A., "Telecommunications in the Information Age", Chapter 12, pp. 115-125 - (Chapter from a Book) Weitzen, H.S., "Telephone Magic", pp. 28-31, 38-39, 54-55, 62-67, 70-79, 82-85, 88-91, 106-115, 118-121, 126-127, 134-137, 176-177, Index - (Chapters from a Book) Weitzen, H.S., et al., "Infopreneurs", pp. 18-19, 138-145, 206-209, Index - (Chapters from a Book) Sullivan, Kathleen, "Paper firm relies on voice-based inventory system", <u>IDG Communications, Inc.</u>, Sept. 10, 1984 - (Script) "VTK Training Section" and "Disk Initialization Procedures for VTK-30/60", <u>Voicetek Corporation</u> - 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<div style="text-align: center;"> </div>	Various copies of Business cards
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<div style="text-align: center;"> </div>	"Data Set 407C Interface Specifications November 1977", <u>Bell System Technical Reference</u> , Nov. 1977, pp. 1-50 - (Paper)
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<div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold;"> OTHER DOCUMENTS </div>	"Industry Marketing Bulletin", <u>Honeywell EDP Wellesley Hills</u> , Aug. 9, 1967
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<div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold;"> OTHER DOCUMENTS </div>	Finnigan, P.F., "Voice mail", <u>1983 National Computer Conference</u> , May 16-19, 1983, Anaheim, CA, pp. 375-377 and Abstract
<div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold;"> OTHER DOCUMENTS </div>	"Conversations in Your Mailbox", <u>Software News</u> , Jan. 1985 - (Article)
<div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold;"> OTHER DOCUMENTS </div>	Fredric, Paul, "Voicemail Int'l, Radio Page America To Offer A 'Pocket News Network'", <u>Communications Week</u> , July 8, 1985 - (Article)
<div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold;"> OTHER DOCUMENTS </div>	"Voice-Messaging System: Use It While You're In, Not Out", <u>Information WEEK</u> - (Article)
<div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold;"> OTHER DOCUMENTS </div>	"Corporate Performance - Companies To Watch", <u>Fortune</u> , Sept. 30, 1985 - (Article)

EXAMINER S. Wa	DATE CONSIDERED 3.22.02
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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<div style="text-align: center;"> </div>	"Dream Weaver", <u>Jon Lindy</u> , Aug. 1986, pp. 32-35, 37 - (Article)
	"Turn any telephone into a complete electronic message service", <u>Voicemail</u> - (Brochure)
	Pages from Company Brochure, <u>Televoice International, Inc.</u>
	"VMI Big Talker", <u>Voicemail International, Inc.</u> - (Newsletter)
	"Newslines", <u>Voicemail International, Inc.</u> , Oct. 1984 and Nov. 1984, "Voiceletter No. 1", <u>Voicemail International, Inc.</u> , Dec. 1985
	"A New, More Productive Way to Use the Telephone", <u>Voicemail International, Inc.</u> - (Brochure) "While You Were Out..." - (Brochure) "?For People Who Can't Afford To Miss Messages", <u>Voicemail International, Inc.</u> - (Brochure) "Voicemail The electronic news service saves time, money and nerves", <u>Radio-Suisse Ltd.</u> , (Voicemail Agent for Europe) - (Brochure) "Are You Being Robbed of Your Time ...?", <u>Voicemail International, Inc.</u> - (Brochure)
	"Voicemail Instruction Manual B - 85", <u>Televoice International</u> , Nov. 1980 - (Manual) "Local Telephone Numbers" (for Voicemail) and "Televoice Is As Easy As 1, 2, 3!", <u>Televoice International</u> - (Manual) "Voicemail Instruction Manual C - 25", <u>Televoice International</u> , June 1981 - (Manual) "Telephone Numbers" (for Voicemail) and "How To Use Voicemail", <u>Televoice International</u> - (Manual) "Message Receiving/Sending" (and others), <u>Voicemail International, Inc.</u> - (Manual) "You Can Use Voicemail To Send And Receive Messages At Anytime Anywhere In The World", <u>Voicemail International, Inc.</u> , 1981 - (Brochure) "Advanced User Guide", <u>Voicemail International, Inc.</u> - (Manual) "Voicemail's Basic User's Guide", <u>Voicemail International, Inc.</u> - (Manual)
<div style="text-align: center;"> </div>	"Welcome To Dowphone", <u>Dowphone</u> , Jan. 1986 - (Manual)

EXAMINER <div style="text-align: center; font-size: 1.2em;">S. Wbo</div>	DATE CONSIDERED <div style="text-align: center; font-size: 1.2em;">3.22.02</div>
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FORM PTO-1449 SUPPLEMENTAL I INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 1/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

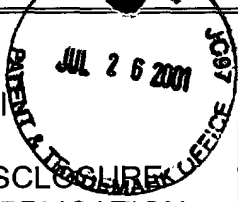
DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

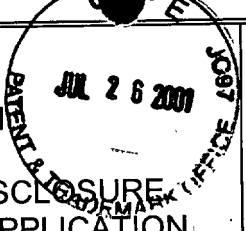
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"Telephone 1-800 Check-PDR", <u>Officers of Medical Economics Company, Inc.</u> , 1986 - (Circulation/Brochure)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"Turn your telephone into an efficient electronic "mailbox"", <u>Western Union</u> , Jan. 1984, - (Brochure) "Western Union Voice Message Service User's Guide", <u>Western Union</u> , July 1984 - (Brochure)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"PSA's 24 hour reservation system", <u>PSA</u> , Sept. 1986 - (Brochure)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"To Better Serve Your Business, We're On Call Days, Nights and Weekends.", <u>Maryland Business Assistance Center</u> - (Brochure)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"Voice Response: Breaks Through Call Blockage.", <u>Business Week</u> , Aug. 26, 1985 - (Advertisement for Preception Technology Corporation)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"Tools for heavy hitters", <u>Forbes</u> , May 6, 1985
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"The Fidelity Automated Service Telephone", <u>Fidelity Group</u> - (Manual/Brochure)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"Stockquote Hotline", <u>Norwest Brokerage Services</u> - (Brochure) "All You Need To Get The Stock Quotes And News You Want." <u>Dowphone</u> , 1984 - (Advertisement)
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> 6646-114N3 </div>	"The Most Respected Name In Telemarketing", <u>West Interactive Corporation</u> - (2 Brochures)

EXAMINER <div style="font-size: 1.2em; font-family: cursive;">S. Woo</div>	DATE CONSIDERED <div style="font-size: 1.2em; font-family: cursive;">3.22.02</div>
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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		<div style="text-align: center;">  </div> Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643		
U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<div style="font-size: 2em; font-weight: bold;">Sv</div>	3,246,082	04/12/1966	Levy	-----	-----	-----
	3,393,272	07/16/1968	Hanson	-----	-----	-----
	3,556,530	01/19/1971	Barr	-----	-----	-----
	3,688,126	08/29/1972	Klein	-----	-----	-----
	3,794,774	02/26/1974	Kemmerly et al.	-----	-----	-----
	3,909,553	09/30/1975	Marshall	-----	-----	-----
	3,934,095	01/20/1976	Matthews et al.	-----	-----	-----
	3,947,972	04/06/1976	Freeman	-----	-----	-----
	3,950,618	04/13/1976	Bloisi	-----	-----	-----
	4,017,835	04/12/1977	Randolph	-----	-----	-----
	4,078,316	03/14/1978	Freeman	-----	-----	-----
FOREIGN PATENT DOCUMENTS						
	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
<div style="font-size: 2em; font-weight: bold;">Sv</div>	66113/81 Pat. No. 543302	07/16/1981	Australia	-----	-----	-----
	1,022,674	12/13/1977	Canada	-----	-----	-----
	1,025,118	01/24/1978	Canada	-----	-----	-----
	1,056,500	06/12/1979	Canada	-----	-----	-----
	1,059,621	07/31/1979	Canada	-----	-----	-----
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
	Borison, V.S., "TRANSACTION - telephone gets the fact at the point of sale", <u>Bell Laboratories Record</u> , Oct. 1975, pp. 377-383 - (Article)					
<div style="font-size: 2em; font-weight: bold;">Sw</div>	Demeautis, M., et al., "The TV 200 A Transactional Telephone", <u>Commutation & Transmission</u> n 5, 1985, pp. 71-82 - (Article)					
EXAMINER <div style="font-size: 1.5em; font-weight: bold;">S. Wbo</div>				DATE CONSIDERED <div style="font-size: 1.5em; font-weight: bold;">3.22.02</div>		
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U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
Sv	4,090,038	05/16/1978	Biggs-	-----	-----	-----
	4,145,578 *	03/20/1979	Orriss	-----	-----	-----
	4,191,860 *	03/04/1980	Weber	-----	-----	-----
	4,194,089	03/18/1980	Hashimoto	-----	-----	-----
	4,243,844	01/06/1981	Waldman	-----	-----	-----
	4,255,618	03/10/1981	Danner et al.	-----	-----	-----
	4,264,924	04/28/1981	Freeman	-----	-----	-----
	4,264,925	04/28/1981	Freeman et al.	-----	-----	-----
	4,277,649	07/07/1981	Sheinbein	-----	-----	-----
	4,290,141	09/15/1981	Anderson et al.	-----	-----	-----
	4,314,103	02/02/1982	Wilson	-----	-----	-----
FOREIGN PATENT DOCUMENTS						
	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
	1,225,759	08/18/1987	Canada	-----	-----	-----
	Pub. 0,249,575	12/16/1987	EPC	-----	-----	-----
	Pub. 0,295,837	12/21/1988	EPC	-----	-----	-----
	Pub. 0,342,295 *11	11/23/1989	EPC	-----	-----	-----
	Pub. 0,434,181	06/26/1991	EPC	-----	-----	-----
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
	Eriksson, G., et al., "Voice and Data Workstations and Services in the ISDN", <u>Ericsson Review</u> , May 1984, pp. 14-19 - (Article)					
	Schrage, Michael, "A Game Von Meister in Pursuit of Profits", <u>Washington Post</u> , Sept. 23, 1985 - (Article)					
Sv	Svigals, J., "Low Cost Point-Of-Sale Terminal", <u>IBM Technical Disclosure Bulletin</u> , Sept. 1982, Vol. 25, No. 4, p. 1835					
EXAMINER S. Wbo				DATE CONSIDERED 3.22.02		
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*The references indicated with a * are of record in parent application, U.S. Serial No. 08/480,185

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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
SW	4,345,315	08/17/1982	Cadotte et al.	-----	-----	-----
	4,355,207 *	10/19/1982	Curtin	-----	-----	-----
	4,376,875	03/15/1983	Beirne	-----	-----	-----
	4,398,708	08/16/1983	Goldman et al.	-----	-----	-----
	4,439,636	03/27/1984	Newkirk et al.	-----	-----	-----
	4,468,528	08/28/1984	Reece et al.	-----	-----	-----
	4,489,438	12/18/1984	Hughes	-----	-----	-----
	4,521,643	06/04/1985	Dupuis et al.	-----	-----	-----
	4,523,055	06/11/1985	Hohl et al.	-----	-----	-----
	4,532,378	07/30/1985	Nakayama et al.	-----	-----	-----
SW	4,566,030	01/21/1986	Nickerson et al.	-----	-----	-----
	4,570,930	02/18/1986	Matheson	-----	-----	-----

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
SW	Pub. 52-17740	09/02/1977	Japan	-----	-----	Yes
	Pub. 56-152365	11/25/1981	Japan	-----	-----	No
	Pub. 62-239757	10/20/1987	Japan	-----	-----	No
	WO88/02966	04/21/1988	PCT Publication	-----	-----	-----
	WO88/05985	08/11/1988	PCT Publication	-----	-----	-----
	WO89/02139*	03/09/1989	PCT Publication	-----	-----	-----

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

SW	Turbat, A., "Telepayment And Electronic Money The Smart Card", <u>Commutation & Transmission</u> n. 5, 1982, pp. 11-20 - (Article)
SW	"Voice Mail", <u>Sound & Communications</u> , April 1983, Vol. 28, No. 12, pp. 84-85 - (Article)

EXAMINER S. W.	DATE CONSIDERED 3.22.02
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U.S. PATENT DOCUMENTS

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<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> INFORMATION DISCLOSURE </div>	4,577,062	03/18/1986	Hilleary et al.	-----	-----	-----
	4,577,067	03/18/1986	Levy et al.	-----	-----	-----
	4,578,700	03/25/1986	Roberts et al.	-----	-----	-----
	4,580,012 *	04/01/1986	Matthews et al.	-----	-----	-----
	4,584,602	04/22/1986	Nakagawa	-----	-----	-----
	4,587,379	05/06/1986	Masuda	-----	-----	-----
	4,611,094 *	09/09/1986	Asmuth et al.	-----	-----	-----
	4,625,276	11/25/1986	Benton et al.	-----	-----	-----
	4,630,200	12/16/1986	Ohmae et al.	-----	-----	-----
	4,630,201	12/16/1986	White	-----	-----	-----
	4,634,809	01/06/1987	Paulsson et al.	-----	-----	-----

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> INFORMATION DISCLOSURE </div>	WO89/09530	10/05/1989	PCT Publication	-----	-----	-----

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> INFORMATION DISCLOSURE </div>	Aso, Satoshi, "Trends and Applications of Voice Output Devices", 2209 J.E.E. Journal of Electronic Engineering, Feb. 1982, Vol. 19, No. 182, pp. 102-107 - (Article)

EXAMINER <div style="font-size: 1.5em; font-family: cursive;">S. Woo</div>	DATE CONSIDERED <div style="font-size: 1.5em; font-family: cursive;">3-22-02</div>
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FORM PTO-1449 SUPPLEMENTAL II INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	4,658,417	04/14/1987	Hashimoto et al.	-----	-----	-----
	4,674,044	06/16/1987	Kalmus et al.	-----	-----	-----
	4,697,282 *	09/29/1987	Winter et al.	-----	-----	-----
	4,706,275	11/10/1987	Kamil	-----	-----	-----
	4,745,468	05/17/1988	Von Kohorn	-----	-----	-----
	4,756,020 *	07/05/1988	Fodale	-----	-----	-----
	4,761,684 *	08/02/1988	Clark et al.	-----	-----	-----
	4,788,682 *	11/29/1988	Vij et al.	-----	-----	-----
	4,788,715 *	11/29/1988	Lee	-----	-----	-----
	4,797,913 *	01/10/1989	Kaplan et al.	-----	-----	-----
	4,805,209	02/14/1989	Baker, Jr., et al.	-----	-----	-----
	4,812,843	03/14/1989	Champion III, et al.	-----	-----	-----

FOREIGN PATENT DOCUMENTS

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER <div style="font-size: 1.5em; font-family: cursive;">S. W. P.</div>	DATE CONSIDERED <div style="font-size: 1.5em; font-family: cursive;">3-22-02</div>
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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>SV</i> <i>SW</i>	4,815,121	03/21/1989	Yoshida	-----	-----	-----
	4,827,500 *	05/02/1989	Binkerd et al.	-----	-----	-----
	4,893,328	01/09/1990	Peacock	-----	-----	-----
	4,896,345	01/23/1990	Thorne	-----	-----	-----
	4,907,079	03/06/1990	Turner et al.	-----	-----	-----
	4,937,853 *	06/26/1990	Brule et al.	-----	-----	-----
	4,972,461 *	11/20/1990	Brown et al.	-----	-----	-----
	5,001,710	03/19/1991	Gawrys et al.	-----	-----	-----
	5,003,574	03/26/1991	Denq et al.	-----	-----	-----

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

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<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> INFORMATION DISCLOSURE </div>	2,902,541	09/01/59	Singleton	-----	-----	-----
	3,394,246	07/23/68	Goldman	-----	-----	-----
	3,544,769	12/01/70	Hedin	-----	-----	-----
	3,617,638	11/02/71	Jochimsen et al.	-----	-----	-----
	3,696,335	10/03/72	Lemelson	-----	-----	-----
	3,800,283	03/26/74	Gropper	-----	-----	-----
	3,881,160	04/29/75	Ross	-----	-----	-----
	3,889,050	06/10/75	Thompson	-----	-----	-----
	3,912,874	10/14/75	Botterell et al.	-----	-----	-----
	3,918,174	11/11/75	Miller et al.	-----	-----	-----

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE (Publ. Dates)	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
OS 2929416	02/05/81	Germany	-----	-----	-----
OS 3726366	02/11/88	Germany	-----	-----	-----
2184327A	06/17/87	United Kingdom	-----	-----	-----

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> INFORMATION DISCLOSURE </div>	Kroemer, F., "TELEBOX", Unterrichtsblätter, year 38/1985, No. 4, pp. 131-141 (Article) - no translation
<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> INFORMATION DISCLOSURE </div>	Kroemer, F., "TELEBOX", Unterrichtsblätter, year 41/1988, No. 2, pp. 67-83 (Article) - no translation

EXAMINER <div style="font-size: 1.5em; font-family: cursive;">S. W. 100</div>	DATE CONSIDERED <div style="font-size: 1.5em; font-family: cursive;">3.22.02</div>
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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>SW</i> <div style="border-left: 1px solid black; height: 100px; margin: 0 auto; width: 20px;"></div>	4,054,756 *	10/18/77	Comella et al.	-----	-----	-----
	4,117,278 *	09/26/78	Ehrlich et al.	-----	-----	-----
	4,162,377 *	07/24/79	Mearns	-----	-----	-----
	4,191,376	03/04/80	Goldman	-----	-----	-----
	4,241,942	12/30/80	Bachman	-----	-----	-----
	4,242,539 *	12/30/80	Hashimoto	-----	-----	-----
	4,299,637	11/10/81	Oberdeck et al.	-----	-----	-----
	4,348,554 *	09/07/82	Asmuth	-----	-----	-----
	4,360,827	11/23/82	Braun	-----	-----	-----
	4,451,087	09/10/85	Comstock	-----	-----	-----
	4,490,583	12/25/84	Bednarz et al.	-----	-----	-----

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE (Publ. Dates)	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
<i>SW</i> <div style="border-left: 1px solid black; height: 100px; margin: 0 auto; width: 20px;"></div>	0 229 170 A *	07/22/87	EPC	-----	-----	-----
	0 568 114 A *	11/03/93	EPC	-----	-----	-----
	0 620 669 A *	10/19/94	EPC	-----	-----	-----
	500138/88 *	01/14/88	Japan	-----	-----	-----
	298158/90 *	12/20/90	Japan	-----	-----	-----

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

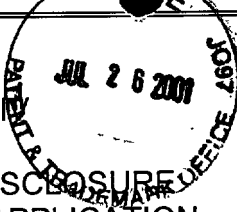
<i>SW</i>	C.R. Newson, "Merlin Voice Mail VM600," British Telecommunications Engineering, vol. 4, April 1985, pp. 32-35
EXAMINER <i>S. Woo</i>	DATE CONSIDERED <i>3.22.02</i>

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

* The references indicated with a * are of record in parent application, U.S. Serial No. 08/480,185

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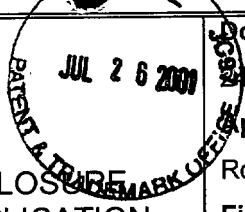
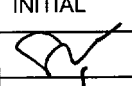
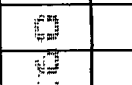

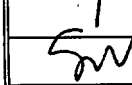
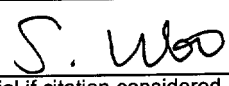
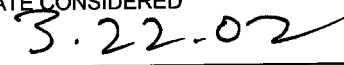
FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<div style="font-size: 2em; font-family: cursive;">S</div> <div style="font-size: 2em; font-family: cursive;">V</div>	4,555,594 *	11/26/85	Friedes et al.	-----	-----	-----
	4,562,342	12/31/85	Solo	-----	-----	-----
	4,567,359	01/28/86	Lockwood	-----	-----	-----
	4,582,956 *	04/15/86	Doughty	-----	-----	-----
	4,591,190	03/27/86	Clark	-----	-----	-----
	4,614,367	09/30/86	Breen	-----	-----	-----
	4,652,998 *	03/24/87	Koza et al.	-----	-----	-----
	4,663,777	05/05/87	Szeto	-----	-----	-----
	4,671,512	06/09/87	Bachman et al.	-----	-----	-----
	4,677,553	06/30/87	Roberts et al.	-----	-----	-----
	4,694,490 *	09/15/87	Harvey et al.	-----	-----	-----
FOREIGN PATENT DOCUMENTS						
	DOCUMENT NUMBER	DATE (Publ. Dates)	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
	41855/91 *	02/22/91	Japan	-----	-----	-----
	2 230 403 A *	10/17/90	United Kingdom	-----	-----	-----
	2,009,937-2 *	08/21/90	Canada	-----	-----	-----
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
	A.S. Yatagai, "Telephonic Voice Synthesis Systems," Telecommunications, Aug. 1985, pp. 56h-l, 68					
	A.J. Waite, "Getting Personal With New Technologies For Telemarketers," DM News, Feb. 15, 1987 at 50 *					
	"Shopping via a network is no longer just talk," Data Communications, Aug. 1981 at 43					
	"Growth-Oriented Systems," Restaurant Technology, Nation's Restaurant News Newspaper, Jul. 1, 1985 at 51					
EXAMINER S. Uko				DATE CONSIDERED 3.22.02		
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.						

* The references indicated with a * are of record in parent application, U.S. Serial No. 08/480,185

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FORM PTO-1449 SUPPLEMENTAL IV INFORMATION DISCLOSURE CITATION IN AN APPLICATION		<div style="text-align: center;">  </div> Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643		
U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	4,704,725	11/03/87	Harvey et al.	-----	-----	-----
	4,716,583	12/29/87	Groner et al.	-----	-----	-----
	4,764,666 *	08/16/88	Bergeron	-----	-----	-----
	4,766,604	08/23/88	Axberg	-----	-----	-----
	4,774,655	09/27/88	Kollin et al.	-----	-----	-----
	4,788,718 *	11/29/88	McNabb et al.	-----	-----	-----
	4,796,293	01/03/89	Blinken et al.	-----	-----	-----
	4,797,910 *	01/10/89	Daudelin	-----	-----	-----
	4,842,278 *	06/27/89	Markowicz	-----	-----	-----
	4,847,890	07/11/89	Solomon et al.	-----	-----	-----
	4,882,473 *	11/21/89	Bergeron et al.	-----	-----	-----
	4,894,857 *	01/16/90	Szlam et al.	-----	-----	-----
FOREIGN PATENT DOCUMENTS						
	DOCUMENT NUMBER	DATE (Publ. Dates)	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
	9002131 *	08/21/90	France	-----	-----	-----
	DE 4005365 A1 *	08/23/90	Germany	-----	-----	-----
	WO93/05483 *	03/18/1993	PCT	-----	-----	-----
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
	"Let your fingers do the tapping... ..and the computer the talking," Modern Office Tech., May 1984 at 80					
	"American Software unveils systems for IBM mainframes," Computerworld, Mar. 26, 1984 at 59					
	"Business Units Get Order Entry," Computerworld, July 12, 1982 at 36					
EXAMINER 				DATE CONSIDERED 		
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.						

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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	4,899,375 *	02/06/90	Bauer et al.	-----	-----	-----
	4,942,598 *	07/17/90	Davis	-----	-----	-----
	4,964,157	10/16/90	Aoshima	-----	-----	-----
	4,965,825	10/23/90	Harvey et al.	-----	-----	-----
	4,969,185 *	11/06/90	Dorst et al.	-----	-----	-----
	5,017,917	05/21/91	Fisher et al.	-----	-----	-----
	5,018,736 *	05/28/91	Pearson et al.	-----	-----	-----
	5,023,904 *	06/11/91	Kaplan et al.	-----	-----	-----
	5,046,183 *	09/03/91	Dorst et al.	-----	-----	-----
	5,083,272	01/21/92	Walker et al.	-----	-----	-----
	5,097,528 *	03/17/92	Gursahaney et al.	-----	-----	-----
	5,109,414	04/28/92	Harvey et al.	-----	-----	-----
	5,127,003	06/30/92	Doll, Jr. et al.	-----	-----	-----

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER 16	DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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FORM PTO-1449 SUPPLEMENTAL INFORMATION DISCLOSURE CITATION IN AN APPLICATION		Docket No. (optional) 241/184 (prev. 6646-114N3) Applicant Ronald A. Katz Filing Date May 17, 1999		Application No. 09/313,120 Group Art Unit 2643	
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	5,146,491 *	09/08/92	Silver et al.	-----	-----	-----
	5,181,238 *	01/19/93	Medamana et al.	-----	-----	-----
	5,233,654 *	08/03/93	Harvey et al.	-----	-----	-----
	5,255,183 *	10/19/93	Katz (Penina)	-----	-----	-----
	5,263,723 *	11/23/93	Pearson et al.	-----	-----	-----
	5,333,185 *	07/26/94	Burke et al.	-----	-----	-----
	5,335,277	08/02/94	Harvey et al.	-----	-----	-----
	5,351,276	09/27/94	Doll Jr., et al.	-----	-----	-----
	5,353,335 *	10/04/94	D'Urso et al.	-----	-----	-----

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

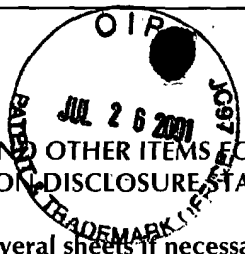
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER 	DATE CONSIDERED 3.22.02
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FORM PTO-1449 SUPPLEMENTAL V LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)		ATTY. DOCKET NO. 241/184 (prev. 6646-T14N3)	SERIAL NO. 09/313,120
		APPLICANT: Ronald A. Katz	
		FILING DATE: May 17, 1999	GROUP: 2643

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE
SW		3,787,632	01/1974	Male et al.	-----	-----	-----
		3,940,569	02/1976	Schonbrun	-----	-----	-----
		3,987,252	10/1976	Vicari	-----	-----	-----
		4,068,099	01/1978	Mikkola	-----	-----	-----
		4,087,638	05/1978	Hayes et al.	-----	-----	-----
		4,090,034	05/1978	Moylan	-----	-----	-----
		4,160,129	07/1979	Peyser et al.	-----	-----	-----
		4,192,972	03/1980	Bertoglio et al.	-----	-----	-----
		4,221,933	09/1980	Cornell et al.	-----	-----	-----
		4,255,619	03/1981	Saito	-----	-----	-----
		4,360,875	11/1982	Behnke	-----	-----	-----
		4,401,856	08/1983	Curtin et al.	-----	-----	-----
		4,428,296	01/1984	Scheuchzer et al.	-----	-----	-----
		4,445,001	04/1984	Bertoglio	-----	-----	-----
		4,517,412	05/1985	Newkirk et al.	-----	-----	-----
		4,518,824	05/1985	Mondardini	-----	-----	-----
		4,549,291	10/1985	Renoulin	-----	-----	-----
		4,585,903	04/1986	Schiller et al.	-----	-----	-----
		4,591,665	05/1986	Foster et al.	-----	-----	-----
		4,600,809	07/1986	Tatsumi et al.	-----	-----	-----
SW		4,611,096	09/1986	Asmuth et al.	-----	-----	-----
		4,625,081	11/25/86	Lotito et al.	-----	-----	-----

EXAMINER: S. Wbo	DATE CONSIDERED: 3.22.02
EXAMINER: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include a copy of this form with next communication to applicant	

FORM PTO-1449 SUPPLEMENTARY	ATTY. DOCKET NO. 241/184 (prev. 6646-114N3)	SERIAL NO. 09/313,120
LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE
SW	4,640,991	02/1987	Matthews et al.	-----	-----	-----
	4,672,660	06/1987	Curtin	-----	-----	-----
	4,685,127	08/1987	Miller et al.	-----	-----	-----
	4,747,124	05/1988	Ladd	-----	-----	-----
	4,759,056	07/1988	Akiyama	-----	-----	-----
	4,761,808	08/1988	Howard	-----	-----	-----
	4,791,666	12/1988	Cobb et al.	-----	-----	-----
	4,797,818	01/1989	Cotter	-----	-----	-----
	4,805,207	02/1989	McNutt et al.	-----	-----	-----
	4,878,240	10/1989	Lin et al.	-----	-----	-----
	4,893,325	01/1990	Pankonen et al.	-----	-----	-----
	4,896,346	1/1990	Belfield et al.	-----	-----	-----
	4,899,373	02/1990	Lee et al.	-----	-----	-----
	4,908,852	03/1990	Hird et al.	-----	-----	-----
	4,922,519	05/1990	Daudelin	-----	-----	-----
	4,933,965	02/1991	Hird	-----	-----	-----
	4,989,234	01/1991	Schakowsky et al.	-----	-----	-----
	5,036,535	07/1991	Gechter et al.	-----	-----	-----
	5,199,062	03/1993	Von Meister et al.	-----	-----	-----
	5,222,120	06/1993	McLeod et al.	-----	-----	-----
SW	5,299,260	03/1994	Shaio	-----	-----	-----
	5,303,298	04/1994	Morganstein	-----	-----	-----

EXAMINER: S. Woo	DATE CONSIDERED: 3.22.02
EXAMINER: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include a copy of this form with next communication to applicant	

FORM PTO-1449 SUPPLEMENTAL V LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	ATTY. DOCKET NO. 241/184 (prev. 6646-114N3)	SERIAL NO. 09/313,120
	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE
SW		5,303,299	04/1994	Hunt et al.	-----	-----	-----
		5,354,069	10/1994	Guttman et al.	-----	-----	-----
		5,418,844	05/1995	Morrissey et al.	-----	-----	-----

FOREIGN PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES NO
		0 249 795	12/1987	EPC	-----	-----	no
		2 575 016	07/1986	France	-----	-----	no
		WO 82/02132	06/1982	PCT	-----	-----	yes

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)							
		Dial Info Articles (various articles with various dates) (R0016101-R0016188)					
		Svigals, J., "Security Method For Remote Telephone Banking," IBM Technical Disclosure Bulletin, Vol. 23, No. 12, May 1981, pp. 5306-5307 (pb424)					
		AT&T Conversant Voice Response Systems Historical Overview, January 1988 (FD 023585-FD023596)					
		"All About Automated Attendant Systems," Datapro Research Corporation, March 1987 (SM 1000682-SM 1000691)					
		"New Product - Dytel's Automated Switchboard Attendant," reprinted from Business Communications Review, March-April 1984, pp. 39-41 (SM10006976-SM1000699)					
		Arbogast, James G. et al., "Home Diabetes Monitoring Through Touch-Tone Computer Data Entry and Voice Synthesizer Response," Annual Symposium on Computer Applications in Medical Care 8th Care Proceedings - Eighth Annual Symposium on Computer Applications in Medical Care, 1984 (MMI 020731)					
		Perdue, Robert J., et al., "AT&T Voice Processing System Architectures," AT&T Technical Journal, September/October 1990, pp. 52-60 (MMI 024142-MMI 024151)					
		Sable, E.G., et al., "AT&T Network Services Architecture Capabilities, Administration and Performance," AT&T Technical Papers, International Switching Symposium-ISS '87, AT&T Network Systems, March 15, 1987					
SW		"The Stored Program Controlled Network" The Bell System Technical Journal, September 1982					
		The World's Telephones, a Statistical Compilation as of January 1980, AT&T Long Lines, 1981 (Book)					

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	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)		
50		Engineering and Operations in the Bell System, AT&T Bell Laboratories, 1983 (Book)
		Joel, A.E., "A History of Engineering and Science in the Bell System, Switching Technology (1925-1975)," Bell Telephone Laboratories, 1982 (Book)
		"ISDN - Proceedings of the conference held in San Francisco, November 1986," OnLine, New York: London
		Raack, G.A., et al., "Customer Control of Network Services," IEEE Communications Magazine, October 1984 (A21717089) also ISS 84, Florence Italy, May 1984
		Soderberg, J.H., "Machines at your Fingertips," Bell Laboratories Record, July 1969 (A21717175)
		Gawrys, G.W. et al., "A New Protocol for Call Handling Functions for the SPC Network," Globecrom '82 Conference Record, November/December 1982
		Buss, C.M., "Tuning the Human/Machine Interface for AT&T Advanced 800 Service," IEEE, July 1985
		Asmuth, R.L., et al., "Transaction Capabilities for Network Services," Globecom '85 IEEE Global Telecommunications Conference, New Orleans, December 1985
		Mahood, Gerald K., "Human Factors in TOUCH-TONE Data Systems," Bell Laboratories Record, December 1971 (A21717170)
	51	

FORM PTO-1449 SUPPLEMENTAL VA LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	ATTY. DOCKET NO. 241/184 (prev. 6646-114N3)	SERIAL NO. 09/313,120
	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE
		3,553,378	01/1971	Solomon, et al.	-----	-----	-----
		3,829,628	08/1974	Tripsas	-----	-----	-----
		4,565,903	01/1986	Riley	-----	-----	-----
		4,581,486	04/1986	Matthews, et al.	-----	-----	-----
		4,750,199	06/1988	Norwich	-----	-----	-----
		4,761,807	08/1988	Matthews, et al.	-----	-----	-----
		4,782,519	11/1988	Patel, et al.	-----	-----	-----
		4,785,473	11/1988	Pfeiffer, et al.	-----	-----	-----
		4,799,255	01/1989	Billinger, et al.	-----	-----	-----
		4,856,066	08/1989	Lemelson	-----	-----	-----
		4,932,021	06/1990	Moody	-----	-----	-----
		4,951,307	08/1990	Willard	-----	-----	-----
		4,959,855	09/1990	Daudelin	-----	-----	-----
		5,033,076	07/1991	Jones, et al.	-----	-----	-----
		5,033,088	07/1991	Shipman	-----	-----	-----
		5,054,059	10/1991	Stern, et al.	-----	-----	-----
		5,125,024	06/1992	Gokcen, et al.	-----	-----	-----
		5,148,474	9/1992	Haralambopoulos, et al.	-----	-----	-----
		5,164,981	11/1992	Mitchell, et al.	-----	-----	-----
		5,168,548	12/1992	Kaufman, et al.	-----	-----	-----
		5,179,585	01/1993	MacMillan, Jr., et al.	-----	-----	-----

EXAMINER: S. Woo	DATE CONSIDERED: 3. 22.02
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FORM PTO-1449	ATTY. DOCKET NO. 241/184 (prev. 6646-T14N3)	SERIAL NO. 09/313,120
SUPPLEMENTAL VARIATION	APPLICANT: Ronald A. Katz	
LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT	FILING DATE: May 17, 1999	GROUP: 2643
(Use several sheets if necessary)		

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE
S		5,181,236	01/1993	LaVallee, et al.	-----	-----	-----
		5,186,471	02/1993	Vancraeynest	-----	-----	-----
		5,214,689	05/1993	O'Sullivan	-----	-----	-----
		5,236,199	08/1993	Thompson, Jr.	-----	-----	-----
		5,289,531	02/1994	Levine	-----	-----	-----
		5,327,554	07/1994	Palazzi, III, et al.	-----	-----	-----
		5,361,295	11/1994	Solomon, et al.	-----	-----	-----
		5,369,685	11/1994	Kero	-----	-----	-----
		5,416,830	05/1995	MacMillan, Jr., et al.	-----	-----	-----
		5,511,112	04/1996	Szlam	-----	-----	-----
		5,561,710	10/1996	Helms	-----	-----	-----
		5,623,536	04/1997	Solomon, et al.	-----	-----	-----
		5,651,048	07/1997	Leeuw	-----	-----	-----
		5,768,348	06/1998	Solomon, et al.	-----	-----	-----

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	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

FOREIGN PATENT DOCUMENTS								
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES	NO
S		1162484	04/1967	Great Britain	-----	-----	Yes	
		WO 89/11768	11/1989	PCT	-----	-----	Yes	
		WO 90/10989	09/1990	PCT	-----	-----	Yes	
		WO 90/11661	10/1990	PCT	-----	-----	Yes	
		WO 91/15818	10/1991	PCT	-----	-----	Yes	
		WO 92/06548	04/1992	PCT	-----	-----	Yes	
		WO 92/09164	05/1992	PCT	-----	-----	Yes	
		WO 92/15166	09/1992	PCT	-----	-----	Yes	
		2253542	09/1992	Great Britain	-----	-----	Yes	
		EP 0 382 212 B1	07/1998	EPC	-----	-----	Yes	
		EP 0 382 670 B1	04/1997	EPC	-----	-----	Yes	
		EP 0 438 860 B1	09/1996	EPC	-----	-----	Yes	
		0 451 693 A2	10/1991	EPC	-----	-----	Yes	
		0 451 695 A2	10/1991	EPC	-----	-----	Yes	
		0 453 831 A2	10/1991	EPC	-----	-----	Yes	
		0 454 363 A2	10/1991	EPC	-----	-----	Yes	

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FORM PTO-1449	ATTY. DOCKET NO. 241/184 (prev. 6646-114N3)	SERIAL NO. 09/313,120
SUPPLEMENTAL VIEW	APPLICANT: Ronald A. Katz	
LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT	FILING DATE: May 17, 1999	GROUP: 2643
(Use several sheets if necessary)		

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE
SW		3,727,186	04/1973	Stephenson	-----	-----	-----
		4,599,493	07/1986	Ellis Cave	-----	-----	-----
		4,689,742	08/25/87	Troy et al.	-----	-----	-----
		4,710,955	12/01/87	Kauffman	-----	-----	-----
		4,769,834	09/1988	Billinger	-----	-----	-----
		4,829,563	05/06/1989	Crockett et al.	-----	-----	-----
		4,832,341	05/23/89	Muller	-----	-----	-----
		4,835,630	05/1989	Freer	-----	-----	-----
		4,850,007 *	07/18/89	Marino et al.	-----	-----	-----
		4,881,261	07/1989	Oliphant et al.	-----	-----	-----
		4,916,726	04/10/90	Morley, Jr. et al.	-----	-----	-----
		4,926,462	05/15/90	Ladd et al.	-----	-----	-----
		5,000,486	03/19/91	Rua, Jr. et al.	-----	-----	-----
		5,003,595	03/1991	Collins et al.	-----	-----	-----
		5,351,285	09/1994	Katz	-----	-----	-----
		5,403,999	04/04/95	Entenmann et al.	-----	-----	-----
		5,415,416	05/16/95	Scagnelli et al.	-----	-----	-----
		5,475,205	12/12/95	Behm et al.	-----	-----	-----
SW		5,490,207	02/06/96	Schorr	-----	-----	-----

* The references indicated with a * are of record in parent application, U.S. Serial No. 08/480,185

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SW		5,537,143	07/16/96	Steingold et al.	-----	-----	-----
		5,599,046	02/14/97	Behm et al.	-----	-----	-----
		5,709,603	01/20/98	Kaye	-----	-----	-----
		5,787,156	07/28/98	Katz	-----	-----	-----
		5,790,636	08/1998	Marshall	-----	-----	-----
		5,815,551	09/1998	Katz	-----	-----	-----
	460	5,835,576	11/10/98	Katz	-----	-----	-----

FOREIGN PATENT DOCUMENTS								
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES NO	
SW		32 25 562	01/19/84	Germany	-----	-----		no
		2 252 270 B	08/1992	Great Britain	-----	-----	yes	
		0 217 308 A2	04/08/87	Europe	-----	-----	yes	
		0 917 335 A2	05/19/99	Europe	-----	-----	yes	
		246067/1988	10/13/88	Japan	-----	-----		no
		009353/1988	01/16/88	Japan	-----	-----		no
		117436/1989	05/10/89	Japan	-----	-----		no
		54-62708	05/21/79	Japan	-----	-----		no
		52-17739	02/09/77	Japan	-----	-----		no
		59-83270	05/14/84	Japan	-----	-----		no
		62-92654	04/28/87	Japan	-----	-----		no
		62-98848	05/08/87	Japan	-----	-----		no

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EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES NO	
SW		63-114442	05/19/88	Japan	-----	-----		no

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)		
		Basinger, R. G., et al., "Calling Card Service - Overall Description and Operational Characteristics", The Bell System Technical Journal, September, 1982
		Confalone, D. E., et al., "Calling Card Service - TSPS Hardware, Software, and Signaling Implementation", The Bell System Technical Journal, September, 1982
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		Lexis Search , 11/1/84, re: System 85 Computer Process
		Lexis Search, 01/28/85, re: Rolm Releases Four-Channel Phonemail Voice Message Unit
		Inquiry Letter To The F.C.C., From Attorneys For the Prior Title Holder Seeking Rulings That A Particular Game wold Not Be Considered A Lottery Under F.C.C. Reply Letter From The F.C.C. To The Inquiry Letter Stating The Requested Rulings
		Reply Letter From The F.C.C. To The Inquiry Letter Stating The Requested Rulings
		A page (page 7) from literature on the Charles Schwab corporation, which is not dated nor identified.
		A page (page 4) from an annual report dated March 1, 1989, though the actual date on which the report was distributed to the public is unknown.
		An early brochure based on a March, 1989, survey by Charles Schwab & Co., Inc.
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		Allyn, Mark R. et al., "Planning for people: Human factors in the design of a new service," Bell Laboratories Record, May 1980, pp. 155-161
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SW	00370/87	01/15/87	PCT	-----	-----	Yes	
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	"American-Network: Signs Letter of Intent to Merge L D Communications Long Distance Service into the Company," Business Wire, August 14, 1984 (A21708856)						
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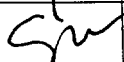
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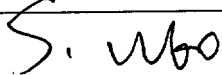
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S. Woo

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LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT	FILING DATE: May 17, 1999	GROUP: 2643
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FORM PTO-1449	ATTY. DOCKET NO. 241/184 (prev. 6646-T14N3)	SERIAL NO. 09/313,120
SUPPLEMENTAL VIEW JUL 26 2000	APPLICANT: Ronald A. Katz	
LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT	FILING DATE: May 17, 1999	GROUP: 2643
(Use several sheets if necessary)		

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FORM PTO-1449 SUPPLEMENTAL VII LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	ATTY. DOCKET NO. 241/184 (prev. 6646-114N3)	SERIAL NO. 09/313,120
	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

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SUPPLEMENTAL VII	APPLICANT: Ronald A. Katz	
LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT	FILING DATE: May 17, 1999	GROUP: 2643
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	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

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FORM PTO-1449 SUPPLEMENTAL VII LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	ATTY. DOCKET NO. 241/184 (prev. 6646-14N3)	SERIAL NO. 09/313,120
	APPLICANT: Ronald A. Katz	
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FORM PTO-1449		ATTY. DOCKET NO. 241/184 (prev. 6646-T14N3)		SERIAL NO. 09/313,120	
SUPPLEMENTAL VIII		APPLICANT: Ronald A. Katz			
LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT		FILING DATE: May 17, 1999		GROUP: 2643	
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U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE

FOREIGN PATENT DOCUMENTS								
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES NO	

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)		
SV		Complete Issue of Bell Labs News, Volume 21, Number 40, October 5, 1981 (A21710762)
		Complete Issue of Bell Labs News, Volume 25, Number 36, September 30, 1985 (A21724662)
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SW	100	Complete Issue of Voice News, Volume 7, Number 10, October 1987 (A21724749)

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FORM PTO-1449 SUPPLEMENTAL IX LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	ATTY. DOCKET NO. 241/184 (66-14N3)	SERIAL NO. 08/306,456 <i>09/313,120</i>
	APPLICANT: Ronald A. Katz	
	FILING DATE: May 17, 1999	GROUP: 2643

U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE

FOREIGN PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)		
<i>SW</i>		"Network Communications Applications and Services," AT&T Communications Consultant Liaison Program, Issue 1, June 1984

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